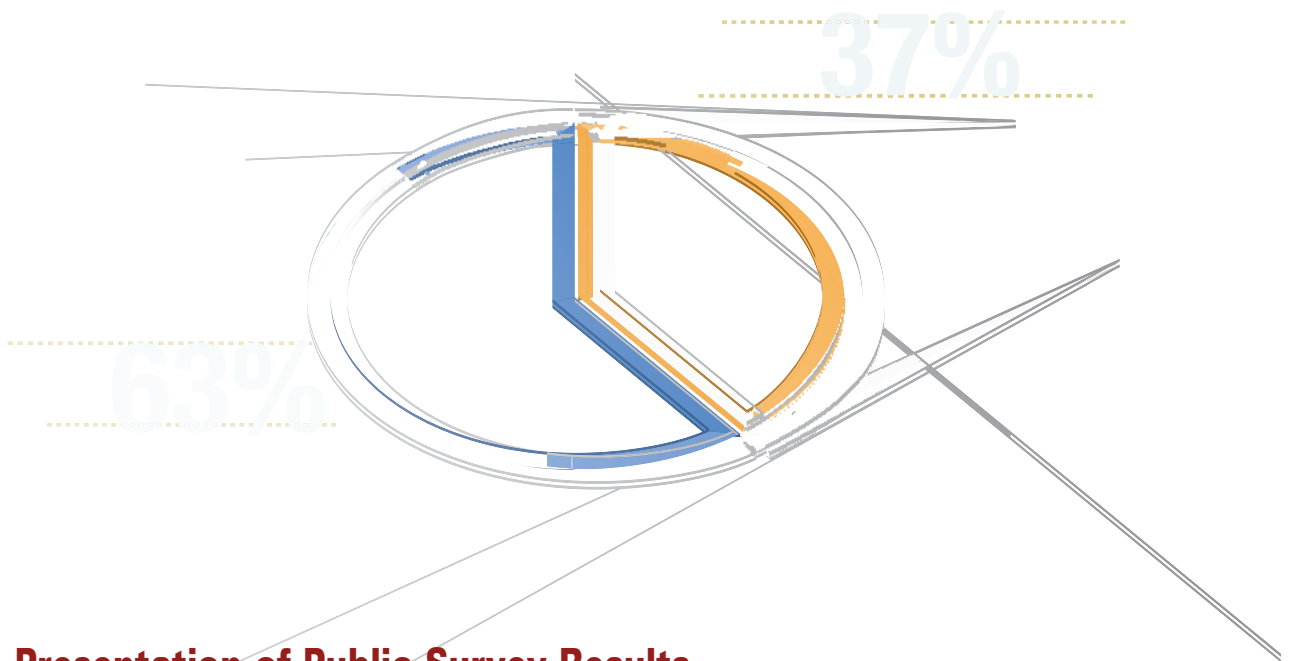


Armenian Center for National and International Studies

DEVELOPMENT ISSUES IN YEREVAN



Presentation of Public Survey Results
(500 citizens from Yerevan)

About the Respondents

Age Groups							
16-20	21-30	31-40	41-50	51-60	61-70	71 and above	Refused to answer
13.3%	30%	15.6%	21.7%	11.6%	4.6%	2.2%	1%

Gender	
Male	Female
40%	60%

Education					
Incomplete secondary	Secondary	Specialized secondary	Incomplete higher	Higher	Refused to answer
3.2%	17.6%	16.4%	13.2%	49.2%	0.4%

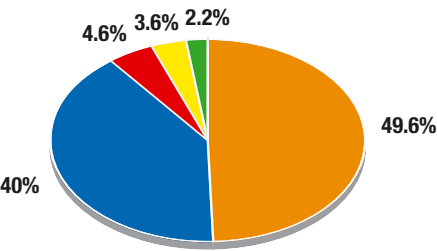
Occupation				
Employed	Unemployed	Pensioner, welfare recipient	Student	Refused to answer
54%	24.6%	8.2%	12%	1.2%

Status of Workplace	
State-run	44.3%
Non-governmental	53.5%
International organization	2.2%

Sphere of occupation	
State administration or local government	5.2%
Administrative work in non-governmental organizations	5.9%
Health care	8.2%
Education	8.2%
Science	4.7%
Art and culture	4.4%
Spirituality and religion	0.4%
Media	2.6%
Law	2.2%
Military and law enforcement	1.9%
Agriculture and forestry	0.4%
Energy, gas and water supply	5.2%
Transport	3%
Telecommunication	3.3%
Finance and economy	4.7%
Real-estate services	1.1%
Communal, social and personal services	1.1%
Library and archive	1.9%
Office work and record keeping	1.9%
Computer science and information technologies	4.3%
Trade and commerce	9.9%
Tourism, hotel and restaurant management	3.2%
Construction and engineering	5.6%
Industry	3.3%
Blue-collar work	5.9%

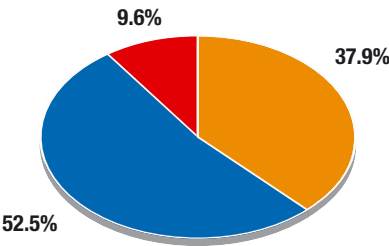
1. In your assessment, how much does Yerevan's socioeconomic development differ from that of other regions?

1. Very much	49.6%
2. Much	40%
3. Little	4.6%
4. Very little	3.6%
5. Difficult to answer	2.2%



2. Would you like to move from your permanent residence?

1. Yes	37.9%
2. No	52.5%
3. Difficult to answer	9.6%



3. If yes, where?

Country and location	
Armenia	
Artsakh	0.1%
Armavir	0.1%
Foreign countries (without mentioning the country)	3.4%
USA	8.6%
Canada	0.4%
Argentina	0.2%
Brazil	0.2%
Russia	7.8%
Ukraine	0.2%
Kazakhstan	0.2%
Europe	5.8%
Great Britain	0.6%
France	2.2%
Germany	0.4%
Belgium	0.2%
The Netherlands	0.4%
Italy	1.2%
Spain	0.8%
Sweden	0.2%
Switzerland	0.8%
Hungary	0.2%
Iran	0.2%
Other	
✓ Where there is employment and prosperous life	2%
✓ Where human rights are protected by the government and where laws work	

Note: The respondents were given the opportunity to choose two answers. The indices are calculated against the 37.9% of respondents answering “Yes.”

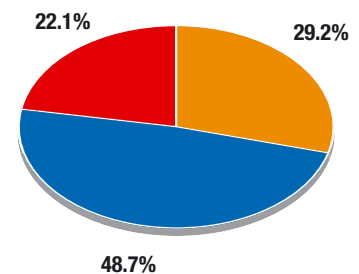
4. What is the main reason for moving?

1. Unfavorable living conditions	44%
2. Unemployment	30.1%
3. Uncertain future	45.1%
4. Joining relatives	20.2%
5. Education	5.2%
6. Other	
✓ Injustice, illegitimacy, inequality, violation of human rights	3.6%
✓ Political situation, lack of national thinking, the value system of the country	

Note: The respondents were given the opportunity to choose two answers. Therefore, the total of indices exceeds 100%.

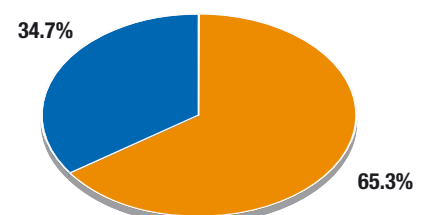
5. Is it possible to move to the place of your preference within a year?

1. Yes	29.2%
2. No	48.7%
3. Difficult to answer	22.1%



6. Do you have relatives abroad?

1. Yes	65.3%
2. No	34.7%



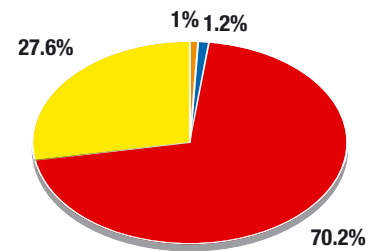
7. If yes, where?

<i>Country and location</i>	
USA	30%
Canada	2.8%
Argentina	0.4%
Mexico	0.2%
Russia	38%
Ukraine	1.8%
Belarus	0.4%
Georgia	1%
Kazakhstan	0.2%
Europe	4.2%
Great Britain	0.8%
France	6%
Germany	3.8%
Belgium	1.4%
Czech Republic	0.8%
Denmark	0.2%
The Netherlands	2%
Ireland	0.2%
Italy	1%
Spain	2.8%
Sweden	0.2%
Switzerland	0.2%
Greece	4.2%
Hungary	0.4%
Bulgaria	0.6%
Poland	0.4%
Slovenia	0.2%
Austria	1.2%
Australia	0.8%
India	0.2%
Iran	1.6%
Iraq	0.2%
Israel	0.2%
Turkey	0.2%

Note: The respondents were given the opportunity to choose two answers. The indices are calculated against the 65.3% of respondents answering "Yes."

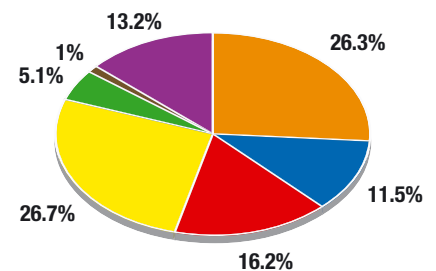
8. Where is it easier to find a job and earn money?

1. In the village	1%
2. In the cities of the region	1.2%
3. In Yerevan	70.2%
4. Difficult to answer	27.6%



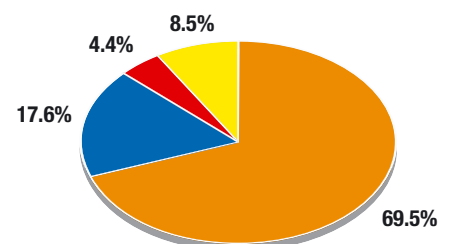
9. What has the greatest development potential for Yerevan?

1. Industry	26.3%
2. Tourism	11.5%
3. Service sector (hotel, restaurant business, entertainment, etc)	16.2%
4. Trade	26.7%
5. Banking	5.1%
6. Other	1%
✓ Science	
✓ Construction	
✓ Prostitution	
7. Difficult to answer	13.2%



10. Has Yerevan's external appearance changed over the last decade?

1. Has changed for the better	69.5%
2. Has changed for the worse	17.6%
3. Hasn't changed	4.4%
4. Difficult to answer	8.5%

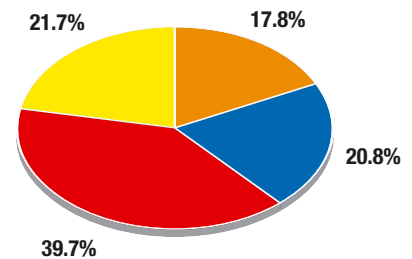


11. Please make an assessment of the following components of your daily life:

	<i>Good</i>	<i>Satisfactory</i>	<i>Unsatisfactory</i>	<i>Difficult to answer</i>
Construction	34.6%	38.4%	20.2%	6.8%
Public transportation	23%	44.2%	30.8%	2%
Water supply	22%	40.2%	36%	1.8%
Gas supply	32.8%	28.7%	25.9%	12.6%
Heating	5.4%	12.6%	67%	15%
Electricity	61.8%	32%	4.6%	1.6%
Trash collection	15%	40.9%	42.1%	2%
Noise level	9.6%	26.8%	59.8%	3.8%
Protection of green areas	5.4%	18.2%	73.6%	2.8%

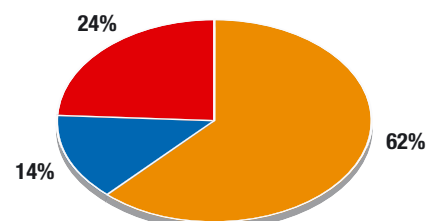
12. The mayor of Yerevan...

1. Contributes to the development of the city	17.8%
2. Impedes the development of the city	20.8%
3. Has no role	39.7%
4. Difficult to answer	21.7%



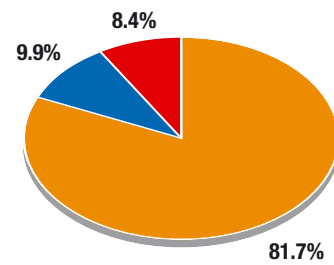
13. Would you like to elect your mayor?

1. Yes	62%
2. No	14%
3. Difficult to answer	24%



14. If yes, how?

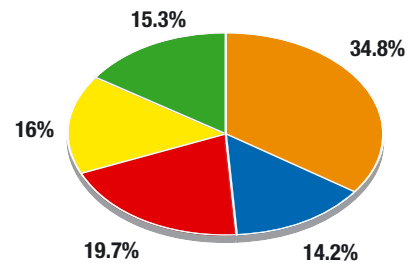
1. Directly by the people	81.7%
2. By the vote of an elected city council	9.9%
3. Difficult to answer	8.4%



Note: The indices are calculated against the number of respondents who chose the answer "Yes" to the previous question.

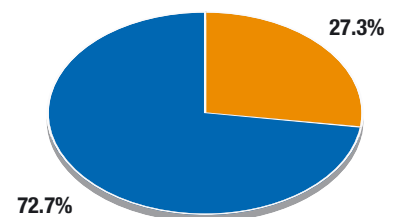
15. If you elect the mayor, then...

1. In the first place he would be accountable to the people	34.8%
2. He would have more independence in solving the problems of the city	14.2%
3. He would be more interested in solving the problems of the city	19.7%
4. Nothing would change	16%
5. Difficult to answer	15.3%



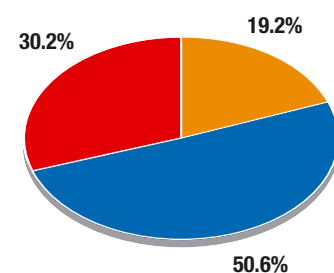
16. Are you familiar with the activities of your local self-governing bodies: prefect and council of elders?

1. Yes	27.3%
2. No	72.7%



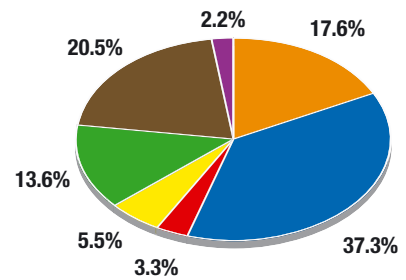
17. Are you satisfied with your prefect's work?

1. Yes	19.2%
2. No	50.6%
3. Difficult to answer	30.2%



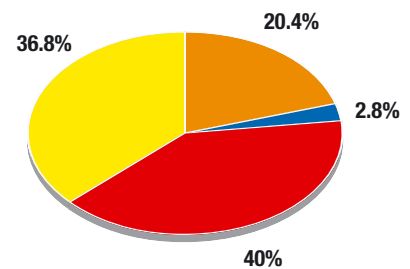
18. If you are dissatisfied, then what is the reason?

1. Level of education and skills	17.6%
2. Personal interests	37.3%
3. His entourage doesn't let him	3.3%
4. The mayor hinders him	5.5%
5. Lack of financial resources	13.6%
6. Imperfection of laws	20.5%
7. Other	2.2%
✓ Non-democratic elections	
✓ Lack of accountability	



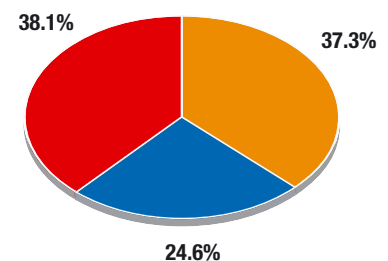
19. What role does your council of elders play?

1. It serves the prefect	20.4%
2. It counterbalances the prefect	2.8%
3. It plays no role	40%
4. Difficult to answer	36.8%



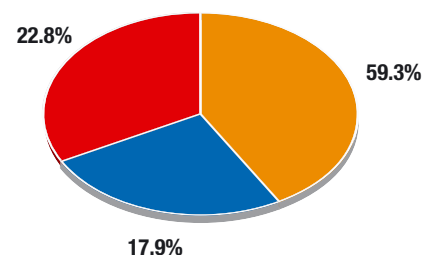
20. Are you satisfied with the present territorial-administrative division of the regions (the size of existing regions and communities)?

1. Yes	37.3%
2. No	24.6%
3. Difficult to answer	38.1%



21. If you are dissatisfied, then would you like the former Soviet regional administrative division to be restored?

1. Yes	59.3%
2. No	17.9%
3. Difficult to answer	22.8%



Note: The indices are calculated against the number of respondents who chose the answer "No" to the previous question.